

Compliance Communications

HIPAA Help

The Health Insurance Portability and Accountability Act (HIPAA) was enacted to publicize standards for the electronic exchange, privacy, and security of health information. The law gave the U.S. Department of Health and Human Services (HHS) the responsibility to write laws to help patients and other health care consumers keep their personal information private (this information is termed Protected Health Information (PHI)).

HIPAA imposes portability, non-discrimination, and other requirements on employer-sponsored health plans and also includes regulations regarding how employers must protect employees' medical privacy rights. Compliance with regulations under HIPAA may seem overwhelming, but with NavigateHCR (NHCR), employers will be able to rest assured that their organization is in compliance.

SERVICE DETAILS

NHCR's HIPAA Help service includes:

- Compliance with regulations under HIPAA
- Assistance in determining employer responsibilities and required training for staff
- Select documents are prepared and delivered to employers
- Employer consultation and specific recommendations available based on data and test results

PENALTIES FOR NON-COMPLIANCE

The penalties for noncompliance with HIPAA regulations are based on the level of negligence.

Unknowing violation: minimum \$100 per violation;
maximum \$50,000 per violation

Reasonable cause: minimum \$1,000 per violation;
maximum \$50,000 per violation

Willful neglect but violation is corrected within the required time period: minimum \$10,000 per violation;
maximum \$50,000 per violation

Willful neglect and is not corrected within required time period: \$50,000 per violation with an annual maximum of \$1.5 million

WHAT SETS NHCR APART FROM COMPETITION

Consultation: NHCR answers questions and consults with employers and brokers on requirements and how they apply to specific companies or situations.

Education: NHCR provides timely news updates and also regularly publishes webinars, white papers, and other educational resources.

Technology: all NHCR clients are given access to a secure web portal where they complete and submit paperwork, upload data, view forms, download notices, and more.

HOW TO ENROLL WITH NHCR

Go to www.navigatehcr.com and submit an "Interest Form" (via the blue link in the bottom right corner of the home page) or email our Care Team at careteam@navigatehcr.com.

CONTACT INFORMATION

The NHCR Care Team is accessible by phone and email Monday through Friday from 8 AM to 8 PM EST. Please contact us by phone at (855) 742-7427, option 2, or by email at careteam@navigatehcr.com and we will be happy to assist you with any of your compliance needs.